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Monday 12 April 2021

Dear Parents and Caregivers

We are delighted to launch our new communication and reporting system, Hero. This will be replacing the old eTAP system and parent portal.

Hero allows schools to build an online environment that reflects our unique context. It enables teachers, students, and families to view and share content anytime, anywhere on any device. The software is secure, easy to use and brings together all school-related information in one place.

We are excited about the features that Hero has to offer families. These include the ability for parents and caregivers to:

- read and comment on posts relating to your child's learning
- view information on your child's progress and goals
- read and comment on school notices sent to the class or groups your child is part of
- respond to school notices such as surveys and trip permission requests
- view school term dates
- view a school calendar of events
- notify the school if your child is absent or late
- navigate to other school-related webpages
- customise your account by adding a profile image
- select how you wish to receive notifications

Over the next few terms, staff will be posting content to our Hero software and we are looking forward to sharing this with you to include you in your child's learning journey. This will include assessment data. As teachers become more familiar with HERO we will be updating this for parents to view. We are aiming to have a parents session next term.

Learning posts combined with curriculum information and goal-setting will form an online report designed to build year on year so that over time you will have access to written posts, images, video, work samples, and helpful resources all in one place. These will replace our traditional reporting of mid year and end of year reports. Parents will have access to real time reporting that will include current learning goals. These will be ongoing throughout the year rather than just checkpoints in time. Parents, students and teachers will be able to comment and share in the learning journey of each student.

For information about Hero including how to log in, go to

<https://linc-ed-hero.zendesk.com/hc/en-us/articles/360026349934-Logging-into-Hero-Information-for-Parents>

If you have any problems logging in please either pop in to the office this week or give Kelly a call (04) 526 7128

Ngā mihi

Robyn Brown